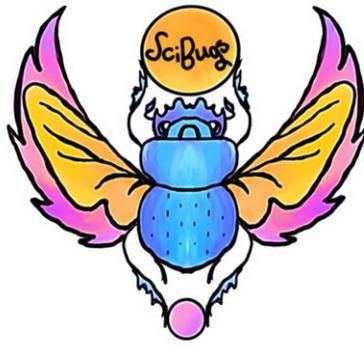


SciBugs

Nancy@scibugs.info



Nancy Miorelli
Vicente Ramon Roca 235
Mariscal Sucre, Quito,
Ecuador

Standard Cancellation Policy

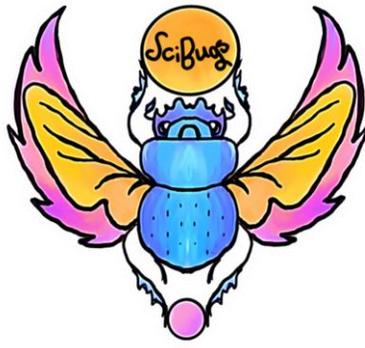
The Tour Leader (SciBugs) has the following cancellation policy for the agreed upon services. This cancellation policy **reflects the portion of the payment that the Tour Leader (SciBugs) would provide for guiding on the scheduled tour package.**

Cancelation up to 31 days prior to the travel package:	90% refund
Cancellation within 16-30 days:	70% refund
Cancellation within 8-15 days:	40% refund
Cancellation within fewer than 7 days:	0% refund

Refund for all deposits including hotels, transportation, and scheduled activities follow the cancellation and refund policies of those establishments.

If the Tour Leader (SciBugs) needs to cancel the paid amount by the client will be refunded in full. Recommendations for other activities or for other guides will also be provided.

All refunds will be made within 7 (seven) days of the cancellation.



Cancellation Related to Covid-19

The Tour Leader (SciBugs) has the following cancellation policy for the agreed upon services in the event of Covid-19 complications.

If Ecuador closes its borders and prohibits tourism:

- your registration for a group event will be automatically carried over to the next time the event occurs without extra cost.
- If you booked a private tour, you may defer your visit to a later, agreed upon, date.
- If you decide to cancel and would like a refund, you will be refunded as stated by the **Standard Cancellation Policy**.

If you test positive before your scheduled flight to Ecuador various options can be discussed with Nancy via email. It may be possible to defer your trip to a later date or to provide a partial refund. Proof of a positive laboratory Covid-19 test completed within 72 hours of your scheduled flight to Ecuador will be required to determine refund and deferment options.